

# CERTIFICATION EXAMS DELIVERED YOUR WAY



Deliver these exams:

Adobe®

Cisco®

Citrix®

CompTIA®

VMware®

...and many more!

*Become a Pearson VUE® Authorized Test Center. It's simple. The test delivery software is easy to install and use, yet provides sophisticated, practical tools to help you manage your testing business your way.*

## Enjoy the Rewards of the World's Most Advanced and Flexible Test Delivery System

- **Test where and when you want** – Our software gives you the ability to easily adjust your testing hours and increase or decrease the number of available testing seats on an as-needed basis.
- **Easy mobile testing** – Take testing on the road for special events or corporate training initiatives.
- **On-the-spot classroom testing** – Grow your center's capacity immediately and as often as needed by re-configuring a classroom into a testing environment, then back into classroom space.
- **Register your candidates on-site** – Our integrated real-time registration system allows you to accommodate walk-in candidates and have them registered and testing within a few minutes.
- **Promote your training program** – Advanced reporting features, like our sales lead report, identify exam candidates new to your facility so you can turn these candidates into training students.
- **eREG Technology** – This simple-to-install tool allows candidates to make real-time exam registrations to test at your center, without ever leaving your website.



[PearsonVUE.com/PVTC](http://PearsonVUE.com/PVTC)

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# FREQUENTLY ASKED QUESTIONS

## How do I begin testing with Pearson VUE?

Complete the online application at [PearsonVUE.com/pvtc](http://PearsonVUE.com/pvtc) or contact a channel sales representative. We will email you the Pearson VUE Authorized Test Center Agreement along with a hardware requirements form. Complete and sign the agreement and review the hardware requirements form to ensure your system meets the specifications. Once we receive your information, an installation kit will be sent to you. The kit contains the Pearson VUE software, security equipment, software installation guide, and a policy and procedure guide. There are minimal set-up costs and the testing software is free.

## What does the security kit consist of?

The security kit contains two digital cameras (one for back-up), one digital signature pad and a camera stand. These measures are designed to help "Elevate IT" by strengthening the value of IT certifications in the marketplace.

## What are the requirements for the testing area?

Any distraction-free location such as an enclosed area or classroom, equipped with at least two computers and access to the Internet, can be established as a temporary or permanent test center. No dedicated personnel or workstations are necessary. Each location is responsible for providing adequate test proctoring.

Pearson VUE offers the flexibility you require to meet the needs of your audience. You can convert a classroom to a testing room for a temporary period and even offer mobile testing so you can take your training and testing solution on the road.

## How does Pearson VUE certify an administrator to proctor at my training center?

A self-paced PowerPoint presentation is available on the Pearson VUE Support Services website. Once training is completed, Pearson VUE requires that the administrator take and pass a no-cost, open-book exam on a Pearson VUE test delivery workstation at your test center. A Pearson VUE administrator cannot hold or be seeking a certification credential from Cisco.

## How does data transfer happen?

The Pearson VUE system utilizes the speed, reliability and cost effectiveness of the Internet to register candidates, download exams, and transmit results. While a broadband connection is desirable, it is not essential. We currently service 165 countries, many with dial-up connections.

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*Provide an end-to-end solution for your business by becoming a Pearson VUE® Authorized Test Center.*

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## Who sets the price of the exams we deliver, and how are exam fees processed?

Each test sponsor determines the cost of its exams. All fee transactions are handled by the Pearson VUE testing system. Payment is accepted in the form of either a credit card or voucher.

## What are vouchers and how can I utilize them?

A voucher is a payment code used for exam fees. Pearson VUE offers discounts on volume voucher purchases for most testing programs. This benefit allows you to bundle vouchers with training to create an all-inclusive package that is cost effective.

## How do I purchase vouchers?

Contact the Pearson VUE voucher store at 1-800-869-4101 or complete an order form which can be found at [PearsonVUE.com/vouchers](http://PearsonVUE.com/vouchers).

## What if I need help? Does Pearson VUE provide any support?

Our friendly and knowledgeable Pearson VUE Support Services team is available 24 hours a day, 7 days a week to help guide you through any issues that may arise. In addition, you have the ability to report and check the status of site incidents, schedules, and history at any time through the Pearson VUE Support Services website.

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